

Bulletin #260423 – Update on RUA6 & RUA8 refrigerator recall

Dear Jayco owner; records indicate that you may have purchased a caravan that was fitted with a Dometic refrigerator subject of a voluntary recall in December 2020.

This correspondence is a reminder as substantial numbers of Jayco caravans show as not yet rectified. Original details of the recall are below. There are no other Dometic refrigerators affected by this recall.

If unsure of your recall having been completed during routine servicing, please visit www.dometicrecall.com.au and insert your model and serial number.

If the recall has not been carried out, please contact a Dometic authorised repairer to arrange rectification. Most Jayco dealers can conduct the rework required, but you can also find a Dometic agent at www.dometic.com/en-au/support/maintenance-upgrade-or-service/service-locator or call 1800 21 21 21 during business hours and follow the prompts to service/warranty for advice.



Product Safety Recall

DOMETIC RV Refrigerators, RUA6 & RUA8 series

Models affected	Description
RUA6408X	2-door refrigerator, absorption, 188 L
RUA8408X	2-door refrigerator, absorption, 224 L

Sold in various brand RV's & caravans: July 2018 to Dec 2020

Affected serial number ranges:

- MB 82200938 to MB 85100130
- MB 90200892 to MB 95200613
- MB 00100565 to MB 03701182



Defect
A small wiring loom may overheat and char when the product is running on 12V DC.

Hazards
In the unlikely event that overheating/charring occurs, and there is also foreign combustible material in the vicinity behind the refrigerator, it could lead to a fire.

What to do
If you have one of the above refrigerator models in your RV or caravan, check the serial number on the rating label located inside to the left. If your S/No falls within one of the ranges above, **stop using the product on settings AUTO or  immediately**, and contact Dometic to arrange for fitment of a replacement wiring loom free of charge.
NOTE: it is perfectly safe to continue using the product (when parked) on either gas or AC. Select either  (gas) or  (AC) with the control knob. **Do not select AUTO or **

Contact details
Visit dometicrecall.com.au, or call 1800 21 21 21 (Mon-Fri 8:00am - 5:00pm EST), or email qldservice@dometic.com.au

See productsafety.gov.au for Australian product recall information